



## **SouthSide Machine**

### **Product Warranty Policy**

SouthSide Machine product applications are warranted to be free from defects in material and workmanship under normal use and service for a period of 12 mos. from the date of sale to the *Original Purchaser*. Obligation under this warranty is limited to Product Replacement only, and *Not Re-installation* of the replacement product or other incidental costs. This warranty does not cover any product(s) that have been subject to Misuse, Neglect, Alterations, Cutting, Sawing, Drilling, Welding, Painting or Improper Installation. Normal wear & tear shall not be considered a defect under this warranty. All warranty adjustments are limited to *Product Replacement*. There are no cash refunds for any product warranties granted on returned merchandise. This SSM warranty specifically excludes impact damage or damage to powder-coat. SSM must issue a Returned Material Authorization number (RMA #) for every return. Returned goods will not be accepted without a proper RMA No. SSM will ship the replacement product at *No-Charge* using a carrier of our choice. If the customer would like to upgrade the item shipping method, for example: to Next Day Air, they will be charged the difference in shipping cost.

SSM product is designed to be used with OEM products and other SSM product(s). SSM does *Not* warranty our products for any fitment with other aftermarket products from other manufacturers. This applies to suspension products from other manufacturers, as well as, any aftermarket exhaust products, aftermarket drive-train products, and other aftermarket products. SSM products that are returned due to vehicle fitment issues with OE components or other SSM items will receive a full refund. SSM products that are returned due to fitment issues with other company's aftermarket products will be charged a 20% restocking fee.

Purchaser understands and recognizes that racing performance parts, equipment, & services manufactured by SSM, are subject to varied conditions due to the manner in which they are installed & to be used. The acceptability & suitability of any part sold or manufactured by SSM for any particular application is solely the purchaser's decision. SSM makes no warranties whatsoever, expressed, implied, or written, on merchantability. SSM HAS NO MERCHANTABILITY WARRANTY. SSM reserves the right to make changes in design or add to, improve or discontinue their product without incurring any obligation to do the same on all products previously manufactured. The purchaser agrees to indemnify and hold SSM harmless from any claim, action or demand arising out of or incident to the buyer's installation or use of SSM products.

Kind Regards ,  
Customer Service Dept.



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