



SouthSide Machine

Return Policy

All **NON-WARRANTY** Returns Must be Made Within 60 days from Date of Purchase , and are subject to a 25 % Restocking fee, Excluding All Shipping Costs. SouthSide Machine will **NOT** accept any returns on items that have been *Installed , Modified , Used or Damaged !* All items must be received in original packaging box, and in Original Condition it was shipped. Items damaged from shipping will be refused.

SSM must issue a Returned Material Authorization number for all returns. Returned goods will not be accepted without an RMA # number. There are No Refunds on shipping & handling charges, and all items must be shipped prepaid. All returned goods shipped back to SSM freight collect will be refused. If an item is returned Scratched , Nicked , Chipped , Bolt-Head install marks , or Damaged in any way , the cost to re-powder coat the item will be deducted from the amount of the refund. If the item is missing any components, or hardware, the cost to replace these components is deducted from refund.

Kind Regards ,
Customer Service Dept.
(330) 753-5300



SouthSide Machine
847 Pier Drive
Akron, OH 44307